

9<sup>th</sup> March 2010

# IT specialist launches new business unit

LEADING IT solutions consultancy ramsac has launched a Unified Communications business unit.

Unified Communications brings the telephone system into the IT network, handling and routing calls in a similar way to emails, helping to direct callers to the right person wherever and whenever they may be available.

Robert May, Managing Director of ramsac says: "We believe it represents the next logical step of business communications. It's an exciting technology that offers companies greater flexibility and takes much of the chance element away from making business calls.

"The way in which phone calls are handled within a large organisation has not essentially changed in decades. Calls are either directed to an operator or perhaps to a direct extension, but the caller is very much dependent on the availability of the person they are trying to call or the knowledge of the person who actually answers."

For more information on the benefits of Unified Communications visit the ramsac website or contact the company on 0844 2251600.

[www.ramsac.com](http://www.ramsac.com)