

OUTSOURCING

Shopfitter's IT deal to include strategy tips

Lindsay Clark

lindsay.clark@rbi.co.uk

Refurbishment and shopfitting firm Gifford Grant has outsourced its IT to Ramsac in a flexible deal designed to improve network support and provide advice on technology strategy.

Gifford Grant is not large enough to warrant a full-time IT team, but the company said it needed greater expertise to improve its IT performance.

Ian Brown, a consultant at Gifford Grant, said, "With staff using the network and working with technical design packages, the system was slow and unreliable and we did not feel we had enough support," he said.

"As an SME, we do not have the resource to invest in a full-time IT manager, but we needed more than a freelance consultant."

Expanding SME outsourcing horizons

→ www.computerweekly.com/220248