



Apprentices Josh White and Hugh Hargreaves with ramsac operations director Dan May. Picture: Terry Habgood. (Ref: SA114362_1)

IT company provides real training

AN IT solutions consultancy in Goldaming has announced that it has recruited two apprentices, to provide real-world training for the next generation of IT specialists.

Hugh Hargreaves and Josh White join the scheme at ramsac that gives talented young people the opportunity to begin a career in the highly competitive IT industry, providing them with all of the training and practical experience they need to understand and support the technology demands of businesses today.

This is the second year that

the ramsac apprenticeship scheme has been running and the new appointments follow in the footsteps of Josh MacKinnon, who successfully completed his one-year apprenticeship in July and is now a permanent member of the ramsac team.

Dan May, operations director of ramsac, said: "The calibre of applicants this year was very high and we have been extremely impressed.

"From day one Hugh and Josh will gain first-hand experience of what it takes to deliver professional IT support

services, complemented by training to help them apply technical skills and business sense to the needs, wants and expectations of our clients."

The decision to recruit this latest batch of apprentices follows a recent survey of UK business leaders for the Confederation of British Industry.

The results suggest many are worried about the shortage of high-skilled employees, with 69% of respondents concerned about inadequate business and customer awareness and 55% highlighting poor self-

management skills. Ramsac said it believes that the apprenticeship scheme, developed by their own in-house team, offers an excellent way for interested young people to break into the IT industry.

"Traditional education routes don't necessarily provide young people with the customer service, and up to date practical skills that are required to work in this industry," said Mr May. "Our programme combines hands on experience, in house learning, a series of industry accredited qualifications and training in

the softer skills of customer service which all combine to produce a rounded IT professional at the end of the 12-month scheme."

The company's apprenticeship scheme is designed to offer school leavers an alternative to higher education.

Mr May added: "Our initiative offers an excellent alternative to a predominantly academic career path, which has become the expected norm. What's more, our whole team benefits from the fresh-thinking and enthusiastic approach of budding IT professionals."