



# Transforming how Trusts and Charities work

# Transforming how Charitable Trusts & Foundations work

For 27 years, ramsac have partnered with charitable organisations that want reliable, cost effective IT that is delivered with a consistently great service experience.

Technology is the backbone of our clients' organisations - so as specialists in IT strategy and service delivery, it is our responsibility to enable them with the latest and best tech solutions available.

ramsac are advisors to Trusts & Charities of all sizes across the UK. Many of our clients have found that the modern workplace demands a move to a more flexible way of working that enables them to 'work anywhere, anytime from any device'.

In response to this demand for change, we have successfully transformed our clients' whole working experience by implementing Microsoft Office 365 'true cloud' solutions.



## Why Office 365?



### Better collaboration:

Improve communication & share project documents in teams.

### Improved business continuity:

99.9% uptime guarantee means IT is no longer dependent on your building being up & running.

### Work anywhere:

Whether it's your office, home or a coffee shop, you get the same experience.

### Improved security:

Greater control on who can access what & from what device. Quickly lockdown access from lost devices.

### Improved compliance:

Greater control & restrictions on data sharing to help meet your GDPR obligations.

### Better integration:

Tools that bring together files, folders, comms & conferencing tools into one with a single user sign in.

### Secure file sharing:

Securely share documents & collaborate with trustees, partners & users outside of your organisation.

### No more updates:

You will always have access to the latest office suite. No future upgrades or mismatched office versions in your organisation.

### Low monthly cost:

Low monthly rates, flexible subscriptions and a simple monthly payment.

# IT support for Trusts & Charities

At ramsac we don't just advise Trusts & Charities on strategy, we support and manage all their IT needs, as a single point of contact on a daily basis.

Our **totalIT** package is much more than a support contract - it's a promise to simplify your IT management with a strategic, passionate, and service-driven approach.

We understand that you need to be able to guarantee that every penny is spent wisely and any technological investment is a sound and financially justifiable decision.

• **totalIT** is a complete IT department and we take care of everything for a fixed monthly price.

From supporting end users with any IT question, to round the clock system monitoring, server management, system updates and security, to onsite time with a dedicated IT manager and regular strategic input from one of our IT relationship directors.

• **totalIT** enables your organisation to receive the guidance and support it needs to succeed.



24 hour remote support

24 hour network monitoring

IT admin: patching, updates and management of new users

Regular visits with a dedicated IT manager

Procurement, budgeting and licensing support

Strategic planning

Management of ongoing IT projects and priorities

• **totalIT**  
from ramsac

# Don't just take our word for it, read what our clients have to say



## The Nuffield Foundation

The Nuffield Foundation chose ramsac to refresh all their desktop PCs, complete a disaster recovery project, migrate the organisation to Office 365 and to provide an ongoing managed IT support service.

Elaine Graham-Leigh from Nuffield explains that *"ramsac were the only company that really 'got' Nuffield Foundation and the type of organisation we are, they understood our ethos and how that would shape what we would want.*

*It was really clear about 2 minutes into our first meeting with ramsac, we knew they were the right supplier for us - It wasn't even a question.*

*We feel we have a partner that can get our systems to where we want them to be. It has opened up a lot of possibilities for our infrastructure that we just couldn't do before because we didn't have a partner that would help us achieve them. It's been a huge improvement, and we would definitely recommend ramsac to other organisations."*



## Guy's and St. Thomas' Charity

Guy's and St. Thomas' Charity needed ramsac to setup an entirely new cloud based infrastructure, migrating their data into Office 365 and moving to a more agile 'hot desking' working environment.

Since their move to the cloud, the charity has enjoyed a much more flexible and mobile working experience, with the added benefit of greater systems resilience.

However as the Charity's Trudi Kent comments, the biggest difference is the level of support they now receive, with fast comprehensive responses that are explained in a clear jargon-free way.

*"The main benefit of using ramsac is having people who are normal, human and knowledgeable giving us great IT support. All of the ramsac support team are really lovely, professional & friendly".*



For more information on how ramsac can help charities and trusts contact us on **01483 412 040** or visit **[www.ramsac.com](http://www.ramsac.com)**

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