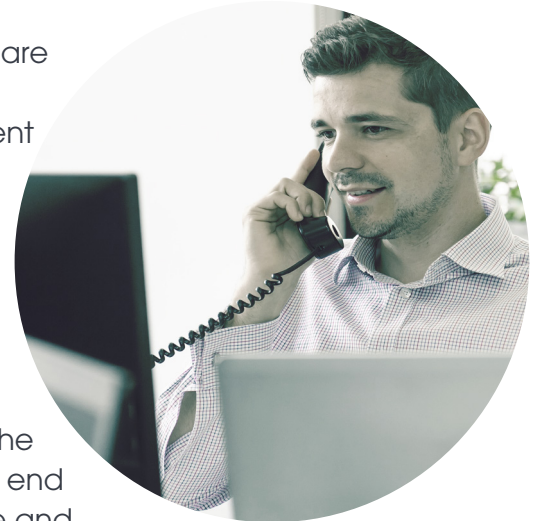# IT Strategy Review from ramsac

Let's face it. Your organisation depends on technology. Every modern organisation needs solid, dependable and secure IT to run its operations and remain compliant with the law. It's a big investment and done well, can lead to improved efficiencies and happier, more productive staff. But many organisations fail to plan it strategically. The IT estate can sometimes be the tail that wags the dog, or business find themselves making unplanned, sometimes costly decisions that don't factor in the wider business plan and needs.
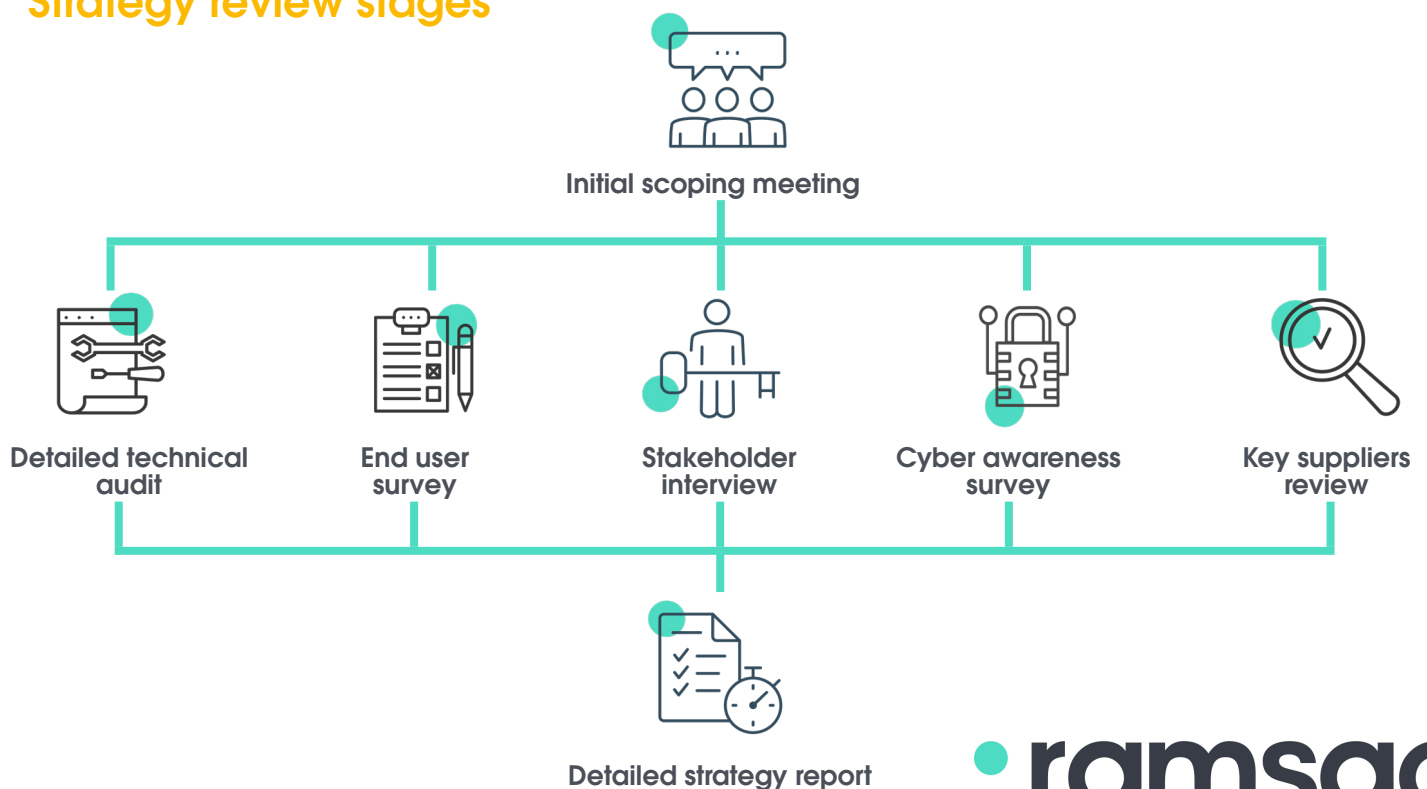
A properly executed IT strategy ensures that all departments are aligned, that the IT roadmap is clear, that budgets can be properly planned, and that end users can make use of efficient technology that makes their job easier to perform. The IT plan should dovetail into your wider organisational plan and should reflect the needs of all departments in your business.

Our Strategy Review will enable you to have a roots and branch review of IT and document clear needs for the short and long term future. We'll agree your specific objectives, carry out a detailed technical audit to understand areas of the current system that may require improvement, we'll speak to end users to understand the `on the ground' view of your IT estate and we'll spend time interviewing key stakeholders from across your organisation to ensure we are clear about what needs to be achieved by IT in the coming months and years. We will document your key suppliers, understand how all services mesh together, and optionally, undertake a cyber readiness review.

With all this complete, we'll present a detailed report and an actionable roadmap to ensure that all stakeholders understand what needs to happen next.

Strategy review stages

Initial scoping meeting

Detailed technical audit

End user survey

Stakeholder interview

Cyber awareness survey

Key suppliers review

Detailed strategy report

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the secure choice

Our seven step strategy review includes;

Initial scoping meeting
A launch meeting to fully agree the scope, expectations and objectives of the strategy work.

Detailed technical audit
An audit of the current IT estate to understand the current IT risks and identify areas of development from an infrastructure perspective required to support the wider project.

Stakeholder interviews
An interview process with key stake holders, to better understand the wider IT aspirations and business strategy and to identify the IT needs of the organisation moving forward.

Key supplier review
A review of your key suppliers and third parties involved in the provision of ICT in order to produce a consolidated report detailing the services they are providing, the headline terms of their contract and the fees payable, to provide an understanding of how they map together with the wider IT estate.

Cyber awareness survey
A cyber awareness end user survey to understand staff awareness of the cyber crime risk with a detailed analysis highlighting trends, potential risks and reporting on cyber crime preparedness across your organisation.

End user survey
An end user survey - to gain feedback from individuals about their experience of IT and to identify potential future improvements about how they would best like to work to identify grass roots IT needs and opinions.

Detailed strategy report & IT roadmap
Production of a detailed written strategy report, identifying key themes, reporting on research findings and identifying options for the next steps. Including the production of an IT road map to identify logical order of all IT projects and plans over the coming 24 months.

Find out more

ramsac can assist organisations in all aspects of IT strategy and planning. For more information on the IT strategy review service speak to your relationship manager:

Call: **01483 412 040**

Email: **info@ramsac.com**

Visit: **www.ramsac.com**

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