

Microsoft 365 Backup

Using cloud-based services gives organisations significant advantages with regards to scalability, cost, productivity, and efficiency. However, the cloud still poses security risks for users, as viruses, ransomware, and other data breach risks are still a threat. What many Microsoft 365 users don't realise, is that although Microsoft hosts the solution and takes care of the infrastructure, the responsibility of

maintaining and protecting a copy of the data solely lies in the user's hands. Microsoft 365 does not have sufficient backup protection for your data. Having an additional third party cloud backup solution allows organisations to quickly and easily recover from data loss and ensures a secure and separate copy of your data, should your primary copy be lost or infected.

What is Microsoft 365 Backup?

ramsac's Microsoft 365 Backup provides a low maintenance, uk-based, third-party backup of all the key data that your organisation stores in the Microsoft 365 suite, including:

- Outlook/Exchange
- SharePoint
- OneDrive for Business
- Teams
- Azure configurations*

Why are organisations using it?

For many years, we have understood the importance of solid backup processes to avoid being dependent on a single source. Traditionally this was backing up data from a server, onto a tape or cloud-based service, to ensure that if something went wrong with the server, there was always a Plan B.

Microsoft offer a highly resilient and secure cloud environment, and people often assume that includes backups, but that is not the case. An accidentally deleted file may be recoverable from the Recycle Bin for a short period of time, but that is not sufficient or protection against malicious deletion, encryption or other threats to your live data source.

Microsoft state in their Terms and Conditions "We strongly advise you to make regular back-up copies of Your Content. Microsoft can't be held responsible for Your Content or the material others upload, store or share using our Services."

*Entra ID backup is now available on certain versions of Microsoft 365 backup.



How does Microsoft 365 Backup work

As a fully managed, cloud-based service, it operates seamlessly in the background without the need for any onsite hardware or software. All backup data is stored in a secure and encrypted state with our UK-based partner data centre. We will setup and configure the backup to automatically include any new 365 users, unless you choose to exclude them.



Benefits of using Microsoft 365 Backup

Organisations can quickly and accurately recover from unfortunate data loss incidents with minimal disruption, mitigating possible data loss costs.

Data is stored separately from your main Microsoft 365 tenant – removing the risk of having all data in one place.

Unlimited backup storage included and the ability to choose your own retention period in line with your own data policies.

Protection against the losses suffered by accidental or malicious deletion, and ransomware attacks.

Unlimited deleted item restore for Exchange, SharePoint, OneDrive and Teams.

A simple per user cost, with no charge for backing up shared mailboxes, and a selection of cost-effective plans to meet your requirements.

Our 365 backup solution allows us to restore data to its original location, or export to a file. An individual file or entire folder can be restored in a few clicks and ramsac will manage this as part of your support contract. We can also give access to the backup portal for appropriate staff within your organisation

For more information on Microsoft 365 Backup and how you can protect your organisation's data contact us on:

Call: **01483 412 040** Email: **info@ramsac.com** Visit: **www.ramsac.com**

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